



UNION BANKSHARES CORPORATION
A UNION OF COMMUNITY BANKS

Union Bankshares Corporation, the parent company of Bay Community Bank, has authorized the consulting firm, Southeastern Institute of Research (SIR), to periodically conduct a customer satisfaction survey of our customer base. The intent of the survey is to gauge customer satisfaction with our products, services, and people.

It is important for you to understand that unless you initiate the call, we will never ask for personal information such as your account number(s), social security number, date of birth, etc. because we already have that information. In addition, we have no interest in knowing your personal identification number (PIN) or password as you should never share this with anyone.

If you are chosen, we urge you to participate in the survey because your confidential responses will help us continually improve our products and services. If you have questions, please see our on-line privacy policy and security link. You may also contact our security/privacy officer, Scott Nininger, at 804-632-2102 for additional information.